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PRIVACY POLICY Table of Contents

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Information We Collect

Welcome to conceptmates. We are dedicated to protecting your privacy and ensuring your personal information is handled responsibly. This Privacy Policy explains how we collect, use, and protect your data when you use our software services and visit our website.

Information We Collect

We collect information to enhance our services. This includes:



• **Technical Information**: We gather data about your device and interactions with our services, including your IP address, browser type, and usage data.

How We Use Your Information

We use your information to:

- Provide and manage your access to our services
- Process transactions and send related information
- Communicate updates, offers, and promotions
- Improve our website and services through analysis
- Ensure compliance with legal obligations

Data Sharing and Disclosure

We do not sell your personal information. We may share your data with trusted partners who assist us in operating our website and services, provided they agree to keep this information confidential. We may also disclose your information to comply with the law or protect rights, property, or safety.

Data Security

We implement security measures to protect your personal information, including encryption and secure servers. However, no method of transmission over the Internet is completely secure.

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You have the right to access, correct, or delete your personal information. You can also object to or request restrictions on data processing. To exercise these rights, please contact us at connect@conceptmates.com.

Changes to This Policy

We may update this Privacy Policy periodically. We will notify you of any changes by posting the new policy on our website. Please review this policy regularly for updates.

GDPR Compliance

Under GDPR, you have the following rights:

- Right to access your personal data
- Right to rectification
- Right to erasure
- Right to restrict processing
- Right to data portability
- Right to object

Cookie Policy

We use cookies to enhance your browsing experience. Types

of cookies we use:

• Marketing cookies

Contact Us About Privacy

For privacy-related inquiries:

- Email: privacy@conceptmates.com
- Address: Kuzhivelipady, Kochi, Kerala
- Phone: +91 9778378282

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LET'S TALK



Kuzhivelipady, Kochi, Kerala



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